



Healthcare Support Worker Home Visit

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Overview

This Health and Social Care program is aligned to the Health T Level qualification and has been developed in collaboration with subject matter experts from our education and industry partners. This interactive virtual scenario covers a home visit to a service user in a realistic environmental setting.

The program has been designed by our partners to support and align with

- **Health T Level**

The program has the following minimum hardware specifications.

To access the Healthcare Support Worker Home Visit virtual reality scenario, please use the login details below:

Username: TENhealth

Password: HealthDisorders26

Program Partners



Healthcare Support Worker Home Visit

Aims

This program is intended to facilitate a user's learning and understanding of the practical, emotional and observational elements of health and social care.

The program also aims to provide guidance on good working practices and approaches to health and safety, behaviors and communication:

Objectives

The main objectives of the program are to cover the following topics:

- Communication and behaviors
- Recording and reporting observations and stats
- Cleanliness
- Health and safety
- Observation skills
- Escalation points and briefing information



Guide to using the Virtual Scenarios

The virtual scenarios allow the user to navigate an immersive, 3D virtual environment carrying out tasks to achieve particular goals. We suggest that the virtual scenarios are used prior to any practical sessions and that the learner passes the scenario 100% to ensure competence. When the learner then comes to the practical application they will progress quicker and with less material and resource wastage.

01

Gives the learner an immersive, virtual experience which transitions them into work which is occupational specific

02

To assess competency prior to carrying out any practical work

03

As a learning provision whilst tutors/workshop areas are occupied

04

Boosts learners' confidence by allowing them to practice in a safe environment and being able to make mistakes without consequence

For Learners

- Improve understanding of complex subjects
- Boost confidence and engagement
- Improve knowledge retention and understanding of subjects
- Realistic experience of different settings/situations
- Learn in a safe environment
- Practice without consequences
- Access the programs 24-7/365

For Educators

- Reduce classroom and study time
- Improve course completion and success rates
- Act as a discussion point to explore deeper findings
- Next level in blended learning
- Remote training & assessment
- Reduce material costs
- Reduce delivery costs
- Can replace a significant proportion of guided learning hours
- Content aligned to relevant standards and qualifications

For Industry

- Scalable to multiple populations
- Consistent learning standards
- Reduces delivery cost
- Available to hard to reach / remote learners
- Used for CPD
- Can be tailored to learn about specific products/processes

Metaverse Learning's scenarios are designed for computers and tablets. Here's how to navigate on a computer.

Moving

To move **forward**, press and hold the **W** key on your keyboard.

To move **back**, press and hold the **S** key.

To move **right**, press and hold the **D** key.

To move **left**, press and hold the **A** key.

If you prefer to use your **mouse**, then place your mouse cursor in the centre of the screen, press and **hold the left mouse button**, and **drag** the cursor in the direction you want to move.

Looking

As well as moving, you can also look around the environment.

To **look around**, use the **arrow keys** on your keyboard.

If you prefer to use your **mouse**, then press and **hold the right mouse button** and **drag** to look around.

Inspecting

To get a better look at things in the environment, you can **zoom** in by pressing the **Z** key. Press it again to zoom out.

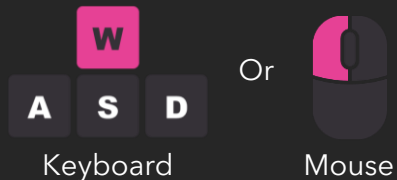
You can **crouch** by pressing the **C** key, press it again to stand up.

Touch Screen

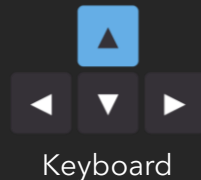
On touch screen devices such as a **tablet**. The navigation controls will be shown on screen.

On the **left** side is the **thumb stick** for **movement** and toggle for crouch.

On the **right** side is the **thumb stick** for **looking** and toggle for zoom.



Or



Or



Throughout the scenarios, there are numerous interactive elements. These are represented as plus icon hotspots.

Hotspot

To **interact** with it, you just need to click on the hotspot to interact.

On touch screen devices, get close to the hotspot and centre the hotspot with the crosshair in the centre of your tablet by using the right thumb stick. When you see the tooltip appear, you can tap on it to open the interaction.



Questions

Throughout each section of a scenario a learner will be faced with a form of questioning. This may be a drag and drop, True or False, matching or multiple-choice type questions.

About the Interview: Question 1

The interview is for the role of:

Administration assistant

Head of administration

Food production officer

Select one answer and press submit.

SUBMIT

Feedback

After each question and set of questions the learner will receive feedback.

That's correct.

Confident - means feeling sure about being able to do something.

Helpful - means wanting and willing to support somebody.

Honest - means always telling the truth.

OK

Feedback Screen

Score Breakdown

At the end of the scenario the learner will get a breakdown summary of their overall scores.

Download

This can be downloaded to be saved and/or printed by clicking on the 'download arrow'.

ESOL Scenario 1 - Attending an Interview - Entry Level 3

You have now completed this scenario and here are your results.

61%

SCORE BREAKDOWN

Download 

Select the tasks to see more detail.

Scoring:  10 Points

 0 Points

- + Interview Role
- + Job Location
- + About the Company Question 1
- + About the Company Question 2
- + About the Company Question 3
- + About the Company Question 4
- + About the Company Question 5
- + About the Company Question 6
- + About the Company Question 7
- + About the Company Question 8
- + Role and Responsibilities Question 1
- + Role and Responsibilities Question 2
- + Role and Responsibilities Question 3
- + Role and Responsibilities Question 4



EXIT SCENARIO

Healthcare Support Worker Home Visit

Introduction

Role: Healthcare Support Worker

Location: Home

Scenario Overview:

This scenario is based in a service user's home and the learner assumes the role of a health care support worker, with a task to carry out observations on a service user and assist with tasks around the home.

Tasks

In this scenario you will be required to carry out the following tasks:

- Reviewing notes
- Safe entry to service users home and bedroom
- Conducting a visual assessment
- Check for tasks to be completed and checking care notes
- Housekeeping in the bedroom
- Tidying up the kitchen
- Flag concerns





To purchase or find out more
information please get in touch.

www.metaverselearning.co.uk

info@metaverselearning.co.uk